

From: Anna Armstrong <austannatravel@gmail.com>
Sent: Monday, June 29, 2026 10:45 AM
To: Leaverton, Lindsey Doi <lindseydoi.leaverton@hawaii.gov>
Cc: Nakamoto, Craig K <craig.k.nakamoto@hawaii.gov>
Subject: [EXTERNAL] July 1 HCDA Board Meeting – Public Testimony

Dear Lindsey,

Thank you for your email explaining the Reserved Housing buyback process.

I wanted to let you know that I will be attending the HCDA Board meeting on July 1 to provide public testimony regarding my family's situation.

Since November 2025, my family has been living with constant structure-borne vibration and noise that has affected our health, finances, and our ability to fully use our home. We have incurred significant financial losses, medical expenses, and months of stress while trying to resolve this issue. Despite numerous complaints, engineering reports, Department of Health involvement, and repeated communications, the developer has never performed a comprehensive in-unit investigation.

After reading the buyback process, I am struggling to understand how the discussion has shifted to selling the unit without first addressing the underlying condition. Your email explains that the process may take several months and depends on locating a qualified substitute buyer. This raises an important question: if there is a known vibration condition affecting this unit, how can HCDA support placing another Reserved Housing family into the same unit before the condition has been fully investigated and resolved?

I entered the Reserved Housing Program believing it was designed to provide affordable homeownership for local families—not to leave participating homeowners bearing the financial consequences of a significant unresolved condition. I respectfully ask the Board to explain what role HCDA has in protecting Reserved Housing homeowners when circumstances like this arise, and what actions HCDA has taken since becoming aware of my family's situation.

I look forward to presenting these questions during my public testimony on July 1.

Thank you for your time and consideration.

Sincerely,

Anna Armstrong

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